

ALEKS PPL and Respondus FAQs

We know ensuring academic integrity is important to institutions that proctor on campus and remotely. ALEKS is now integrated with Respondus LockDown Browser and Respondus Monitor. Below we outline some frequently asked questions regarding this new feature.

What is LockDown Browser?

LockDown Browser is a custom browser that secures the testing environment by preventing students from accessing other applications, copying, printing, or visiting other websites while taking a Placement Assessment in ALEKS PPL. LockDown Browser is intended for use in a proctored environment.

What is Respondus Monitor?

Respondus Monitor is an automated “remote proctoring” companion application for LockDown Browser that uses webcam and video technology to record students and deter cheating during non-proctored, online exams. Respondus Monitor is recommended as an additional feature for non-proctored environments.

What’s included in our integration and what does it cost?

LockDown Browser is included at no additional charge for ALEKS Higher Education Math, ALEKS Higher Education Science courses and in ALEKS Placement, Preparation and Learning (ALEKS PPL) for Placement Assessments. **We support integration of Respondus Monitor, but the cost for this third-party service is not included** with ALEKS. Institutions interested in using this feature have three options:

1. **Link Institution’s Respondus Monitor license.** If you already have a license for Respondus Monitor outside of ALEKS (i.e., within your Learning Management System (LMS)), you can configure your setup to use this license with ALEKS. This will be a more integrated/streamlined experience for both your students and instructors because the purchasing process is eliminated. You will need your Respondus Institution ID for this option.
2. **Student Purchase.** You can enable a student ecommerce option within ALEKS PPL where students can purchase a Respondus Monitor license for \$5 per student. This fee covers all of the student’s Placement Assessment attempts.
3. **Arrears Billing.** If you would like Respondus Monitor access to be part of the arrears program by McGraw-Hill, please contact your McGraw Hill sales representative.

How is it set up?

ALEKS PPL Administrators can enable LockDown Browser and Respondus Monitor within their ALEKS PPL account. ALEKS requires a custom version of LockDown Browser that must be installed by the student.

This is a different version of LockDown Browser than what your institution might license directly from Respondus. Testing centers or computer labs will need to download the [lab edition](#) of the ALEKS version of LockDown Browser (available via [ALEKS Customer Support](#).) Additionally, students who take Placement Assessments on their own device will also be prompted to download the ALEKS version of LockDown Browser. Questions about browsers or set-up can be directed to ALEKS support.

How does it work for Administrators?

ALEKS PPL Administrators can enable LockDown Browser under the **Account Summary** in the Institution Administration section. You can access Account Summary from the Institution Administration tab or in the Institution Information tile on your home page.

LockDown Browser blocks hundreds of programs, but if you have additional programs that need to be accessed or blocked while LockDown Browser is running, the administrator can list those when enabling the settings. If your campus computer labs utilize a virtualized environment, you can also enable the Lab Edition of LockDown Browser to run in this set-up. These are optional settings that may require consultation from your campus IT department when Lockdown Browser is used in campus computer labs.

LockDown Browser Options

Display LockDown Browser option to admins when creating Placement Assessments ⓘ

Allow Programs ⓘ

Block Programs ⓘ

Allow Lab Edition of LockDown Browser to run in a Virtualized Environment ⓘ

Enable Respondus Monitor Proctoring ⓘ **Details**

(Contact your McGraw Hill representative to select the Payment Option for Respondus Monitor for your institution)

To enable **Respondus Monitor Proctoring**, you will need to contact your McGraw Hill representative to select the Payment Option. If you wish to link an existing institution license for Respondus Monitor with ALEKS, you will need the institution Respondus ID. If this option is selected, provide the ID to your McGraw Hill representative. Otherwise, your McGraw Hill representative can use the **Look Up the Respondus ID** link within ALEKS to locate the Institution ID. If no results found, you can contact your Respondus sales rep or log in from www.respondus.com account (login as administrator) to obtain this information.

Once enabled, the ability to require LockDown Browser, or LockDown Browser with Respondus Monitor, will be available to administrators within the Placement Assessment Parameters of the Cohort Settings. The feature can be enabled for any of the 5 Placement Assessment attempts.

Placement Assessment Settings & Password Proctoring Options ALEKS Recommendation ⓘ

Maximum number of Placement Assessments each student can take: ⓘ

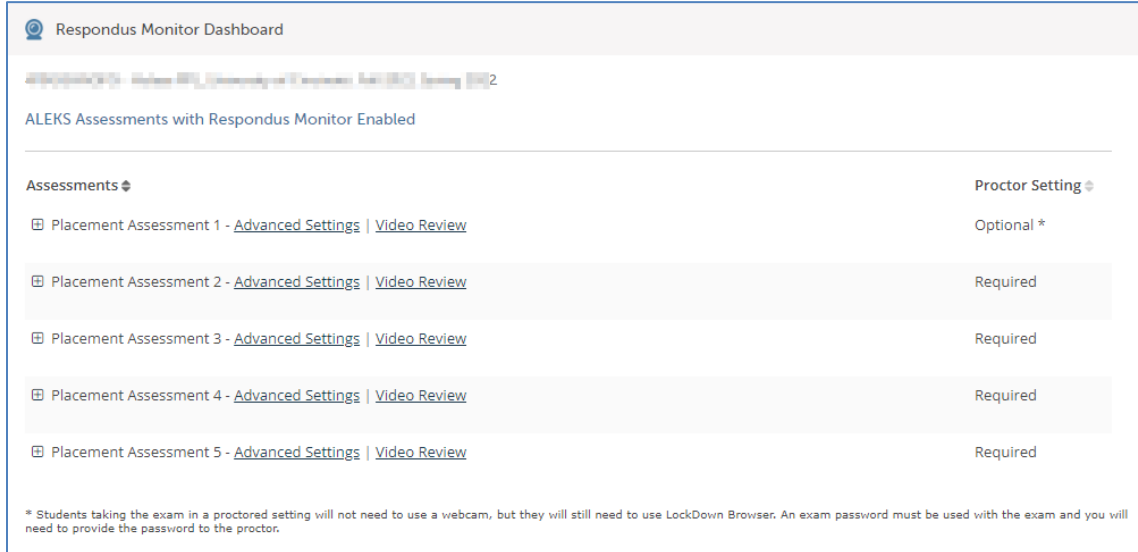
Cool-off Period: ⓘ

Placement Assessments	Unproctored	Proctored	LockDown Browser ⓘ	Respondus Monitor (webcam) ⓘ
Time Limit	<input type="text" value="48 hours"/> ▼	<input type="text" value="3 hours"/> ▼ ⓘ		
First Assessment	<input type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Second Assessment	<input type="radio"/>	<input checked="" type="radio"/>	<input type="checkbox"/>	<input type="checkbox"/>
Third Assessment	<input type="radio"/>	<input checked="" type="radio"/>	<input type="checkbox"/>	<input type="checkbox"/>
Fourth Assessment	<input type="radio"/>	<input checked="" type="radio"/>	<input type="checkbox"/>	<input type="checkbox"/>
Fifth Assessment	<input type="radio"/>	<input checked="" type="radio"/>	<input type="checkbox"/>	<input type="checkbox"/>

Respondus Monitor Dashboard ⓘ

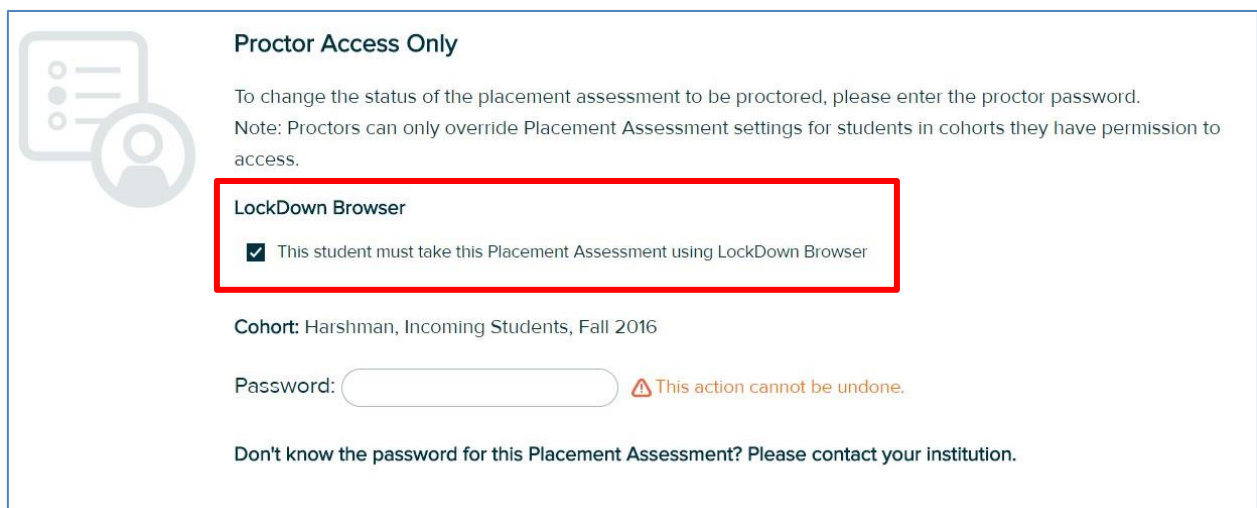
What is the Respondus Monitor Dashboard?

The Respondus Monitor Dashboard allows administrators to view the session recordings. Advisors have access to a read-only version of the recordings via their own Respondus Monitor dashboard. The system will also flag suspicious behavior.



What do proctors see?

Proctors will be able to see if a student is taking a Placement Assessment requiring LockDown Browser. If at least one assessment in ALEKS PPL has LockDown Browser enabled, the proctor has the ability to add LockDown Browser to an assessment not requiring it by checking a box in the Placement Assessment Override section.



How does it look for students?

When a student begins a Placement Assessment requiring LockDown Browser, or LockDown Browser with Respondus Monitor for the first time, the student will be prompted to download the custom ALEKS LockDown Browser. If the student has the browser already installed on his or her device, the assessment will launch the browser directly. Note: Students will see the more recognizable term "webcam" instead of the commercial name of "Respondus Monitor."

UP NEXT :

Placement Assessment

Time Limit: 3h 0m
Proctored ⓘ
LockDown Browser + Webcam

GET STARTED

☰ Proctored Placement Assessment

Introduction

- The Placement Assessment will determine which class you are ready to take.
- Do not get help from others. You may place into the wrong class.
- Have a pencil and paper available.
- There is no partial credit.
- If you log in later, ALEKS will remember where you left off.

LockDown Browser with Respondus Monitor (webcam) is required.

[» Download LockDown Browser](#)

How Does it Impact Reports?

For Administrators and Advisors, the Placement Report and Comprehensive Cohort Report will have additional fields, where applicable, for LockDown Browser and Respondus Monitor. Students will also see it noted on their Placement Report.

Start		End		Proctored Assessment	LockDown Browser	Respondus Monitor (webcam)
Date	Time	Date	Time			
08/17/2017	14:52	08/17/2017	14:52	Yes/Complete	On	On
08/17/2017	15:03	08/17/2017	15:04	No/Complete	Off	Off

What if an institution already has LockDown Browser installed in their lab?

If your institution already has LockDown Browser in the labs, you still need to install the ALEKS version. Campus lab administrators can contact ALEKS Support to obtain the lab edition of LockDown Browser for ALEKS. Contact [ALEKS Customer Support](#) for additional questions and assistance.

What are the System Requirements?

LockDown Browser and Respondus Monitor will work on PC's, MAC's, and iPads (with the Respondus LockDown Browser App installed). You can find specific system requirements posted here

https://www.aleks.com/support/lockdown_system_requirements.

Can I apply it to my current cohorts, or just new cohorts?

Administrators will need to enable it at the account level first, and then it can be enabled for Placement Assessments in existing or new cohorts.

What if I need help?

Please contact [ALEKS Customer Support](#) for additional assistance.